

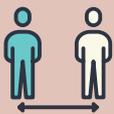


# THANDA SAFARI

PRIVATE GAME RESERVE

At Thanda Safari, we take hygiene and cleanliness very seriously and regularly review and enhance our protocols and operating procedures. The reserve's health and safety measures are designed to address a broad spectrum of bacteria and viruses, and include everything from handwashing hygiene and cleaning product specifications to guest room and common area cleaning.

Our post Covid-19 strategy has been created in order to ensure the safety and wellbeing of our valued guests and includes the following:



## SOCIAL DISTANCING

Social distancing is a key prevention method in the battle against Covid-19 and what better place to avoid the crowds than on safari. At Thanda Safari, we value privacy and solitude, and with only nine suites at Thanda Safari Lodge, 15 tents at Thanda Tented Camp and five suites at Villa iZulu, with no day visitors allowed, this is guaranteed.



## CLEANING PRODUCTS AND PROTOCOLS

We work closely with our partners and suppliers to ensure that we procure and use environmentally friendly, anti-bacterial products. Our cleaning protocols include:

**GUEST ROOMS:** Cleaning and disinfecting procedures to clean rooms in between guests' stays. Furthermore, rooms are also cleaned and disinfected during guests' stays as part of our standard operating procedures.

**PUBLIC AREAS:** Public areas are regularly cleaned and disinfected during the course of the day, with a focus on the high-touch items in public areas, including door handles and light switches. Hand sanitisers are made available to all guests as well as Thanda Safari staff members, including on game drives and transfers.

**BACK OF HOUSE:** Cleaning and disinfecting of areas where staff work "behind the scenes" is very important to us. Particular attention is paid to areas like staff entrances, dressing rooms, laundry rooms and staff offices.



## SANITISED HANDS

Alcohol-based sanitiser is readily available in all suites, communal areas as well as on safari vehicles.



## PROTECTIVE GEAR

Use of face masks/shields is obligatory for all employees although is not mandatory for guests while on safari or in public areas, unless government otherwise stipulates.



## SYMPTOM SCREENING

Daily temperature tests are a necessity in order to ensure the safety and well-being of guests as well as staff. These will be conducted in an as non-intrusive manner as possible while respecting personal boundaries.



## INDIVIDUAL PLATING

Food is one of the highlights of any safari – while communal dining will still be permitted, tables will be placed sufficiently apart in order to ensure social distancing. Buffet meals have been suspended and instead all meals and snacks will be individually plated.



## PRIVATE HEALTHCARE

South Africa boasts the highest standard of healthcare in Africa, with an extensive network of private doctors, specialists and clinics. Healthcare facilities are easily accessible from our reserve.



## IN THE EVENT OF A SUSPECTED CASE

Should a guest or staff member be suspected of having Covid-19, they will be isolated and sent for testing. Staff have been fully briefed as to the protocols to follow and we have close relations with local medical emergency partners. Results will in all likelihood take at least 48 hours, so guests will have a choice as to whether to return home or stay at Thanda Safari.

We have also adjusted our booking terms and cancellation policies to give you flexibility and peace of mind.

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